

## **RemoteWorkQ**

Individual Remote Working Competency Assessment

Understand the remote work behaviours of your team

Identify the remote working styles of your team members Develop a plan to maintain and improve team performance

With a quick & easy tenminute questionnaire To reveal natural strengths & development areas

With personalised ideas for team members & managers

https://peopleperformancealliance.com/remotework

# Build trust and protect business by supporting people





The Individual RemoteWorkQ Competency Assessment empowers managers to get to grips with remote working in their teams. It helps managers develop better team performance by maintaining trust with their people.



This ten-minute individual assessment measures the three competencies that are critical to remote working – the things that determine how effective team members are likely to be, based on their typical preferences and approaches to work. The assessment is optimised to be completed on mobile devices and works wherever there is internet connectivity.



Employees receive their own personalised report, showing how they can help themselves best adapt to remote working. Manager reports are also available – these outline what support and management style will help employees be their best.



Quickly identify the remote working styles of your team members and develop a plan to improve team performance. Move from simply surviving the new normal to thriving as a team.

### Three competencies are critical to remote working





Isolation is common for many remote workers and can quickly lead to a reduction in motivation at work. Establishing social connections, maintaining open communication, and building strong cooperative working relationships will help deal with these in a remote work environment and help maintain the levels of motivation needed.

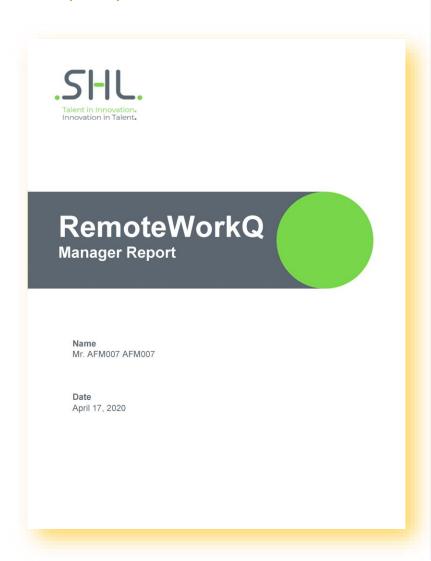
On the other hand, some remote workers are more productive than those working in offices, happy to be working independently, managing their time efficiently, and staying focused on tasks – all skills that are critical to remaining productive in a remote work environment.

Engagement is increased when workers have opportunities to learn new skills and use those skills to meet challenging goals. Being flexible, willing to take initiative, and looking for opportunities to improve performance are important capabilities to thrive in a remote work environment.

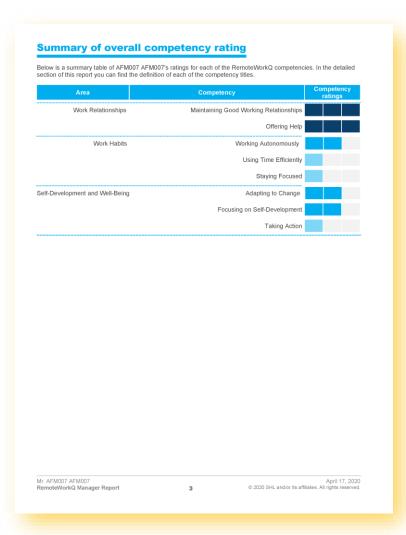
### Personalised reports for team members and managers



### Simple reports, available on demand



#### Clear results and areas to focus on



#### Practical advice about how to improve

#### **Communicating Using Technology**

The ability to communicate using technology is an important part of maintaining work relationships in a remote work environment. This section provides tips relevant to anyone working remotely for effectively using technology to communicate with others.

- Establish team standards for electronic communication such as when to use email versus instant messaging, or when to use bullet points rather than full text.
- Ensure that your team has enough internet bandwidth to handle streaming communications at their work locations.
- . If available, encourage the use of video calls to help your team stay connected through face-to-face interactions.
- · Adopt a common platform for conducting virtual team meetings as well as for smaller group collaboration.
- · Create a structured, central location for saving files used by all team members.
- . Ensure that your team has permissions needed to access common team directories.
- . Ensure that your team has appropriate training on presentation tools.

Mr. AFM007 AFM007 RemoteWorkQ Manager Report April 17, 2020 © 2020 SHL and/or its affiliates. All rights reserved.